

# 2023 ANNUAL REPORT



University Learning  
Resource Center

Prepared By :

**Ericka T. Alimojane**

Noted By :

**Dr. Elra Di M. Madalogdog**

Presented To :

**Dr. Ma. Asuncion Christine V. Dequilla**

 320-0870 to 80 loc 1401, 1407, 1404

 <https://wvsu.edu.ph/library/>

 [library@wvsu.edu.ph](mailto:library@wvsu.edu.ph)

 <https://www.facebook.com/WVSULibGraciano>

# INTRODUCTION

Discover the University Learning Resource Center's achievements! The University Learning Resource Center and Audio-Visual Center Annual Report for 2023 was prepared to showcase the library's accomplishments for the past fiscal year.

The report includes statistical data on physical materials, electronic resources, programs, and services that the University Library and Audio-Visual Center have undertaken throughout the year. This report highlights the library's dedication to providing quality resources and services to students and faculty.

Likewise, the 2023 Annual Report plays a crucial role in evaluating the effectiveness of our library resources and services in meeting the needs of our students and faculty. This evaluation process is the foundation for planning the University Library's priorities for the upcoming year.

We would like to express our sincere appreciation for the hard work and dedication of the ULRC staff in meeting the needs of the University Library's clients and in achieving the objectives of the University Library.

**Don't miss out on the opportunity to learn more about the impact of the University Learning Resource Center!**

# ABOUT THE LIBRARY

The University Learning Resource Center is the ultimate hub of information that supports the primary functions of the University, which are instruction, research and extension, and the provision of quality resources and services. The library is a state-of-the-art, three-story air-conditioned facility located in the Lopez Jaena Building, with a seating capacity of up to 895 people and an additional 220 persons for the Merge Room (QH 217-218), 35 persons each for the Law Library and Dentistry Library respectively.

Our library boasts a vast array of collections that includes books, periodicals, non-book materials, vertical files, audio-visual materials, online databases, e-books, and e-journals. We use the Anglo-American Cataloging Rules 2nd edition and follow the Dewey Decimal Classification System (DDC) to classify and catalog our resources. We also use the Sear's List as Subject Headings, and we have recently implemented the Resource Description and Access (RDA) for better access to our resources. The College of Law Library Collections follows the Library of Congress Classification system.

Our open-access system allows library clients to browse and select books from the shelves. You can search our library catalog using the traditional card catalog or through the Destiny Library Management System for Online Public Access Catalog (OPAC). The card catalog offers author, subject, and title approaches to book holdings of the library. Our books are shelved by type of collection (Reserve, Filipiniana, Circulation, and Graduate School) and are arranged based on the DDC System.

Join us at the University Learning Resource Center and experience the best of our library services.

# MESSAGE FROM THE UNIVERSITY LIBRARIAN

Welcome to the University Learning Resource Center (ULRC), the heart of the institution! We are honored to offer a wide range of services that can help you enhance your learning experiences and support the academic mission of the University.



We are proud to have a consortium with other higher education institutions both in the City and Province of Iloilo, including Negros Occidental Province, that allows our students and faculty to access their materials. Furthermore, we are part of the Wiley Online Library Consortium with other Higher Education Institutions in the Philippines.

Our team is dedicated, talented, and approachable. We strive to provide the best service possible, pledging to strengthen the learning and research initiatives of the University. We actively collaborate with other higher learning institutions and community partners to support the success of our students, faculty, and other stakeholders.

We invite and encourage our students and faculty to take advantage of the physical facilities, resources, and services that the library offers. We are here to help and assist you with any research needs you may have. You can reach out to us through personal visits, chat with us via our Website and FB Page (GRACIANO), call, or email.

**University Librarian**

# STUDENT & FACULTY ORIENTATION



The areas of the library including the inclusion of Dentistry Library which is temporarily located at the Ground Floor of the Lopez Jaena Hall was also presented. Library collection in print and non-print (subscribe journals and E-book), library services, added facilities, and the launching of WIRED ++ was conducted.

The University Learning Resource Center amidst new normal setting continues to deliver its virtual library orientation to students and faculty. Part of the library instruction was to inform clients about the library service hours. Also, the library personnel was also introduced to patrons. Instruction was also given to clients with regards to the use of Web OPAC and on how to reach out to the Official Facebook Page (GRACIANO) of the library for their online queries.



# BY THE NUMBERS

## SERVICES

**17,519**  
Patrons entering the library  
**1,626**  
Patrons entering the COL library

**9,888**  
No. of Books borrowed and check out  
**1234**  
No. of Books circulated in COL library  
**1,615**  
No. of Clearance Signed (Faculty and Students)  
**94**  
No. of Acknowledgement Letter Sent for Publications Received

**131**  
Total No. of reservations made in the Discussion Room, Dentistry Library and Reference

**19**  
No. of request for room reservation and scheduling (AV Center)

**800**  
Total No. of users made in the Discussion Room, Dentistry Library and Reference

**45**  
No. of Equipment Borrowed in the AV Center

**2345**  
Usage of CD Asia Online in COL library

Electronic Resources  
Subscribe by  
Library

ProQuest

WILEY

Online Library

emerald  
PUBLISHING



Taylor & Francis  
an informa business

IG Publishing  
De iGroup

CDAsiaOnline

# BY THE NUMBERS

**Fig. 1 Usage Report of Taylor & Francis, Wiley, and Emerald**

Comprehensive Usage Report							
Platform	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	June-2023	Total Usage
Taylor & Francis	178	482	471	110	187	40	1,468
Wiley	74	167	296	199	156	53	945
Emerald	13	39	50	29	86	5	2,685
<b>Total All Resources Usage</b>	<b>265</b>	<b>688</b>	<b>817</b>	<b>388</b>	<b>429</b>	<b>98</b>	<b>5,098</b>

\*Only half of the data report was gathered and is not a basis in determining the total number of users that utilized e-resources mentioned.

**Fig. 2 Usage Report of ProQuest**

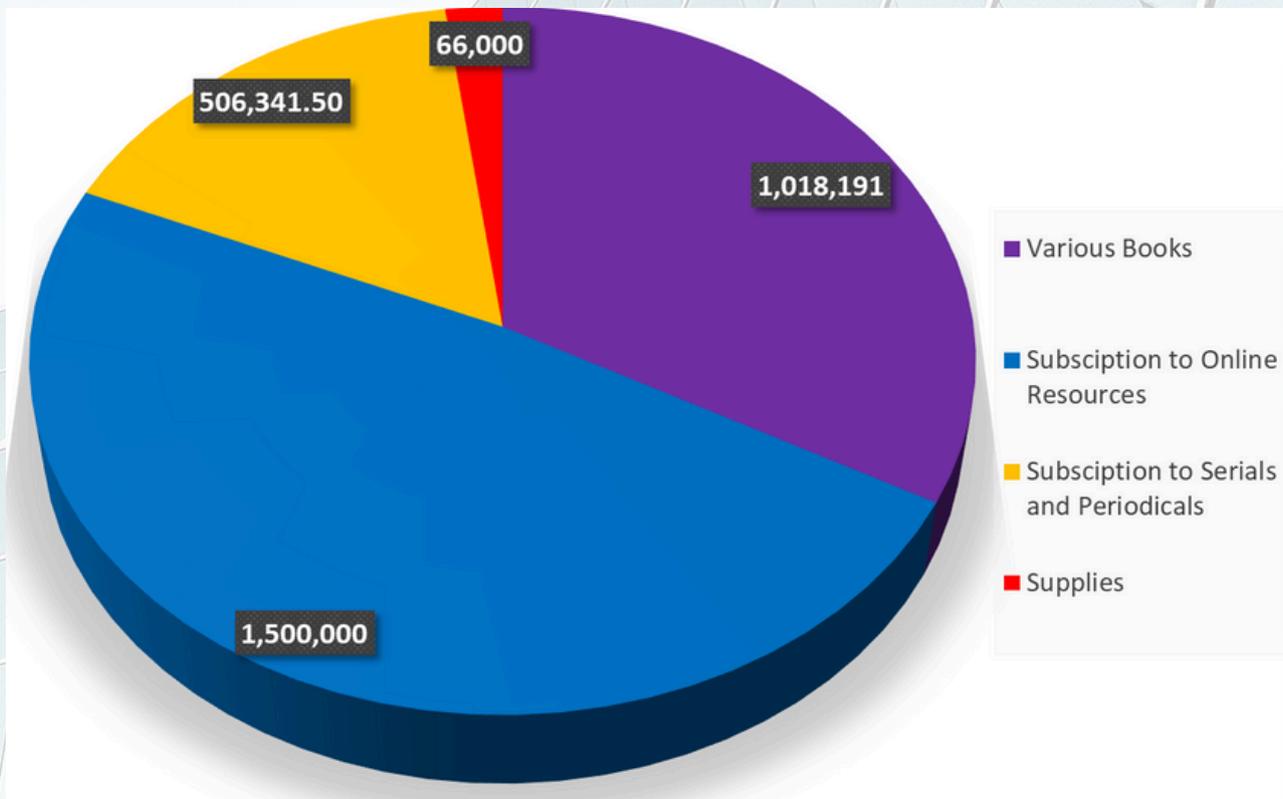
Monthly Usage Report					
	Jan	Feb	March	April	Total
Searches	20	72	174	231	497
Total Item Request	20	59	343	325	747
Unique Item Request	14	42	255	218	529
Unique Title Request	0	1	1	0	2
<b>Total</b>	<b>54</b>	<b>174</b>	<b>463</b>	<b>774</b>	<b>1,775</b>

\*Data report gathered covers January to April and is not a basis in determining the total number of users that utilized ProQuest.

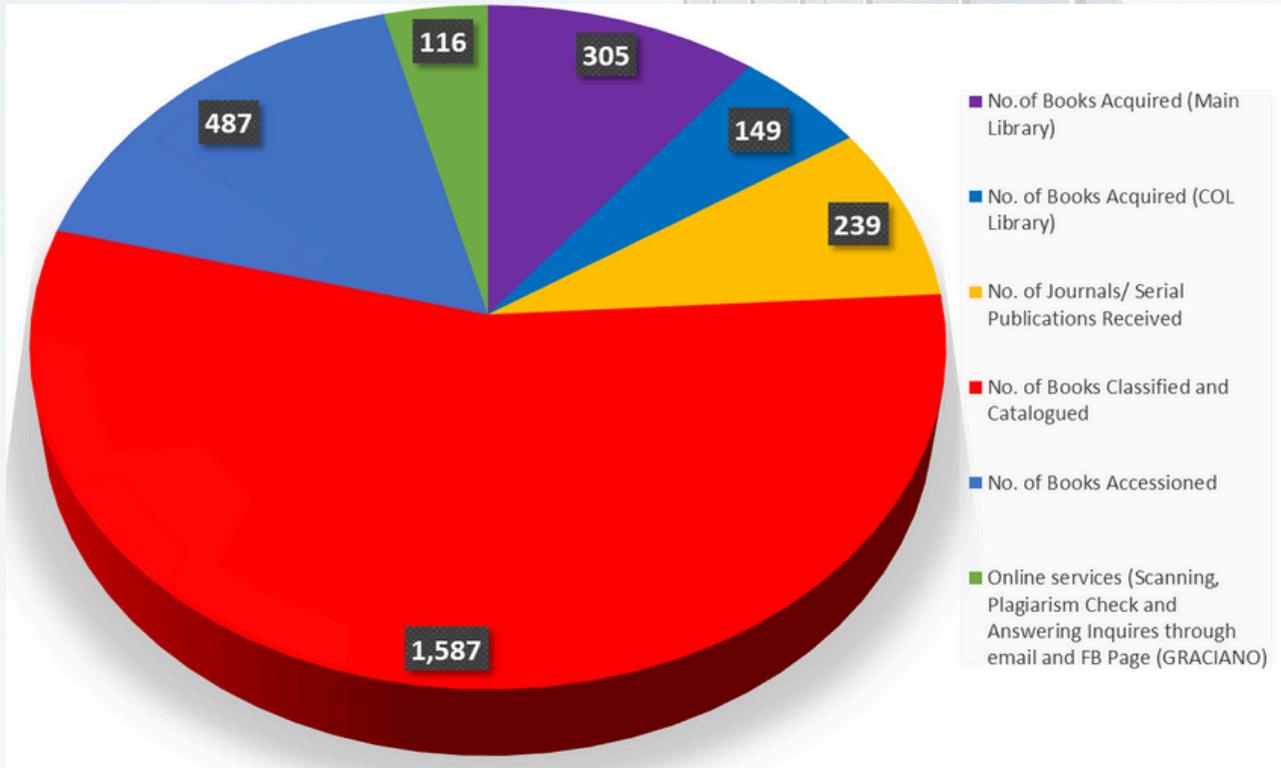
# BY THE NUMBERS

For the year 2023, the total expenses of library expenditures were ₱ 3,090,532.50. Most of the expenses spent were the online resources subscribed by the library (₱1, 500,000), followed by the various books acquired for the fiscal year (₱1,018,191). On the other hand, supplies (₱506,341.50) and subscriptions to serials and periodicals (₱66,000) were the least expensive.

## EXPENDITURES FY23



# BY THE NUMBERS



Based on the figure above, only **305** book titles were acquired by the main library for the Year 2023 while for the COL library, it has a total of **149** new book titles and 197 volumes. The total number of serials received and honored through donations and exchanges of publications from other HEIs was **239** titles/issues. The number of processed books (classified and catalogued) was **1587** while **487** of the books were accessioned. For the online services, there were a total of **116** services rendered for the clients.

# BY THE NUMBERS

Charges collected for the month of	Fines
January	7,425.00
February	1,370.00
March	1,240.00
April	890.00
May	2,675.00
June	665.00
July	1,325.00
August	355.00
September	960.00
October	1,225.00
November	1,215.00
December	530.00
<b>Total</b>	<b>19,875.00</b>

Charges collected for the month of	Charging fee
January	766.00
February	3,252.00
March	3,764.00
April	3,150.50
May	3,951.00
June	150.00
July	70.00
August	905.00
September	5,208.00
October	3,786.00
November	3,242.00
December	1,829.00
<b>Total</b>	<b>30,073.50</b>

Collected Library Charges

Charges collected for the month of	Printing charges
January	1,837.00
February	2,720.00
March	2,862.00
April	636.00
May	---
June	---
July	---
August	421.00
September	6,990.00
October	5,002.00
November	517.00
December	454.00
<b>Total</b>	<b>21,439.00</b>

# VIRTUAL SERVICES



As of December 2023, GRACIANO has a total of

**4,142** followers  
**3,711** page likes

Discovery	
Post reach	8,131
Post engagement	43
New Page likes	5
New Page Followers	9
Interactions	
Reactions	20
Comments	1
Shares	2
Photo views	6
Link clicks	1



Location	Cities		Countries	
Philippines				3,834
Nigeria				54
Kenya				51
South Africa				45
Thailand				27
United States				22
Vietnam				20
Canada				15
South Sudan				14
Malawi				11

# VIRTUAL SERVICES

(ONLINE QUERIES RECEIVED THRU GRACIANO INBOX)

1/6/23, 8:39 PM

Is anyone available to chat?

Thank you for messaging the University Library. I am GRACIANO. How may I help you?

I am a graduate student not from WVSU. Would it be possible for me to use your library?

Yes, just secure a referral letter from your own institutional library indicating the date and time of visit, as well as the topic of your research. Thank

Thank you 🙏

Sent by @ Lopez Jaena

I would like to request for the list of online databases

Hello Jul! Thank you for contacting the WVSU Library! 😊 . While waiting for live staff to answer, please see these links to our FAQs.

Find the titles you are looking for:  
<http://webopac.wvsu.edu.ph:8088/>

E-Resources:  
<https://wvsu.edu.ph/library/e-resources/>

Open Access Databases:  
<https://wvsu.edu.ph/library/e-resources/open-access-databases/>

Science Direct Remote Access Request Form:  
<https://forms.gle/uGBYfHjwFUzc6jdKA>

Please rate us!  
<https://forms.gle/G4sxFKoXCdkFyhMS8>

WVSU-Subscribed-Databases-E-books-E-journals-SY-2023-2024.docx

Good day. Kindly see the attached file.

Is anyone available to chat?

Thank you for messaging the University Library. I am GRACIANO. How may I help you?

Is the discussion room available tomorrow from 2-5 PM ??

Good day,  
Sorry to inform you but the discussion room is not available until Oct. 13, 2023.  
Thank you and God bless!

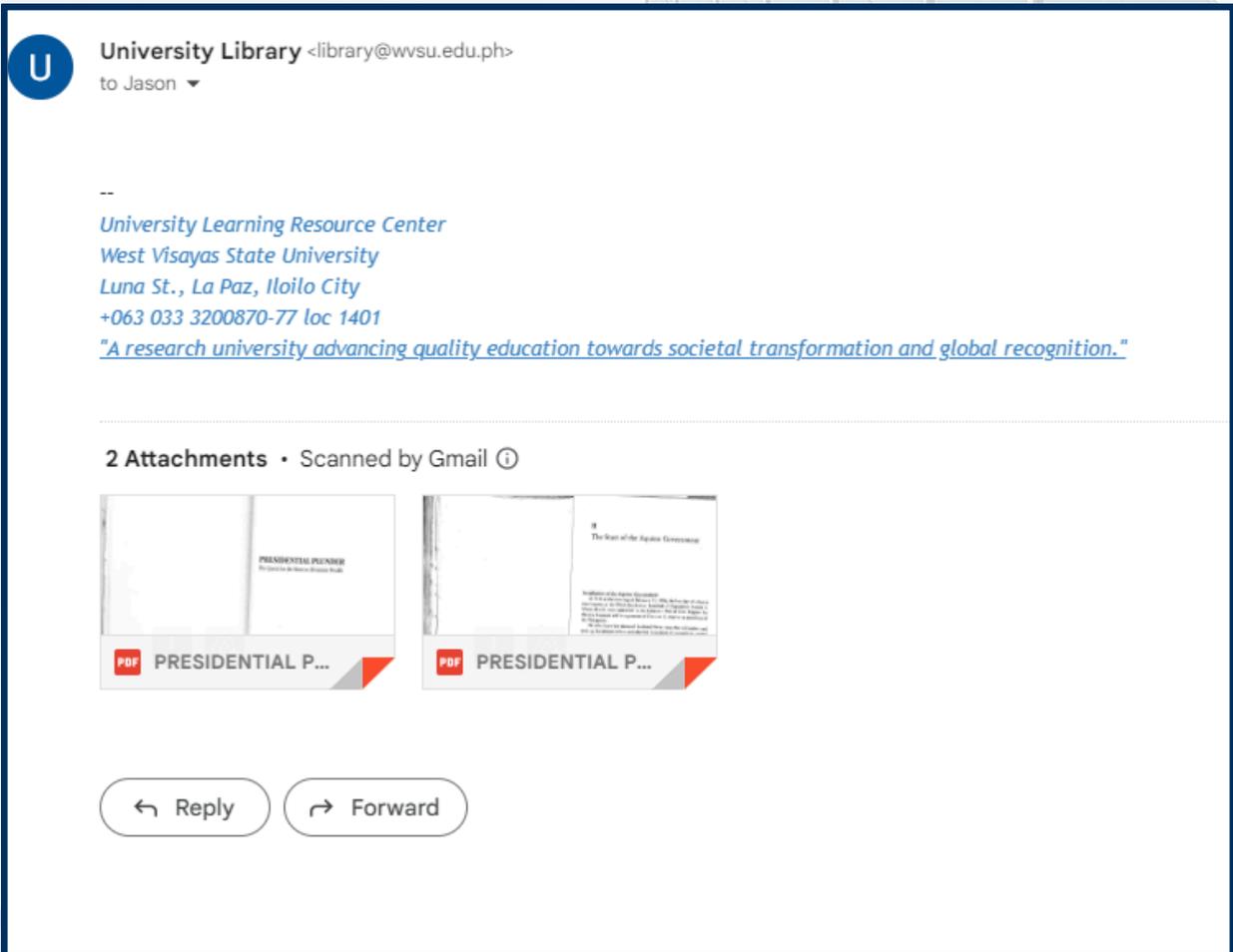
okay, thanks!

10/4/23, 4:50 PM

Sent by @ Anhna Lhiza Calugas

# VIRTUAL SERVICES

(REQUEST FOR SCAN DOCUMENT SENT TO FACULTY)



# PROFESSIONAL DEVELOPMENT

## UP SLIS and Libraryanihan held workshop on Digital Preservation at West Visayas State University



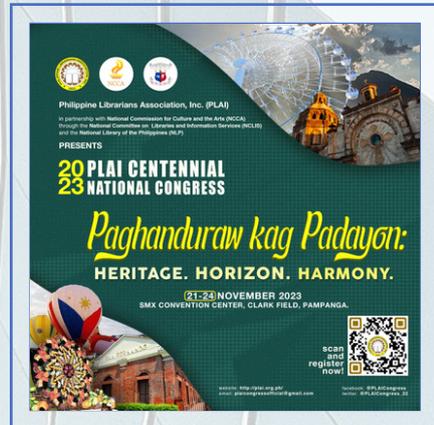
Librarians have the opportunity to participate in training sessions, seminars, and conferences at local, national, and international venues. The University of the Philippines School of Library and Information Studies (UP SLIS), in collaboration with Library-Bayanihan, Inc. and West Visayas State University (WVSU), hosted a workshop titled "Have a Byte: A Taster Workshop on Digital Preservation" from August 16 to 18, 2023. This three-day training was designed to equip participants with essential knowledge and insights on records management and digital preservation practices.



The "Have a Byte: A Taster Workshop on Digital Preservation" was conducted by UP SLIS and Library-Bayanihan, Inc. at the University Learning Resource Center of West Visayas State University from August 16 to 18, 2023.

# PROFESSIONAL DEVELOPMENT

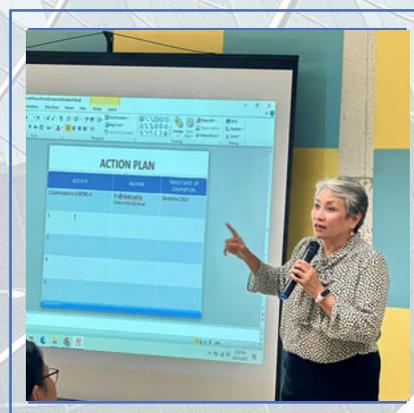
2023 PLAI National Centennial Congress held at SMX Clark Convention Center, Clark Pampanga last November 21-24 with the theme: *Paghanduraw kag Padayon: Heritage, Horizon, Harmony*



2023 PLAI-WVRLC held at Iloilo Science and Technology University last October 26-27 with the theme: *Knowledge Nexus: Bridging Personality, Data, and Scholarly Integrity*



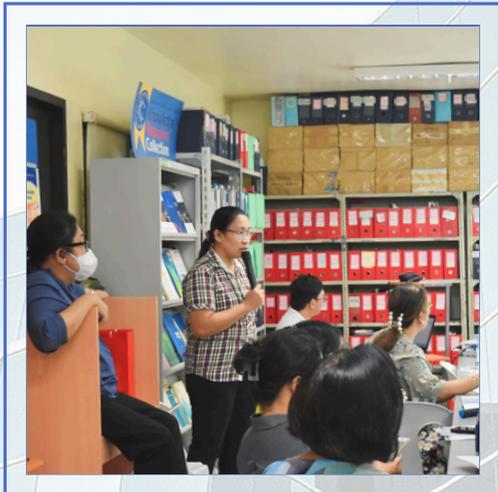
Training Workshop crafting of the ULRC Five Year Development Plan held last July 19-20, 2023 at West Visayas State University, University Learning Resource Center



# PROFESSIONAL DEVELOPMENT



OCR Skills Enhancement Workshop held last June 26, 2023 at West Visayas State University, University Learning Resource Center

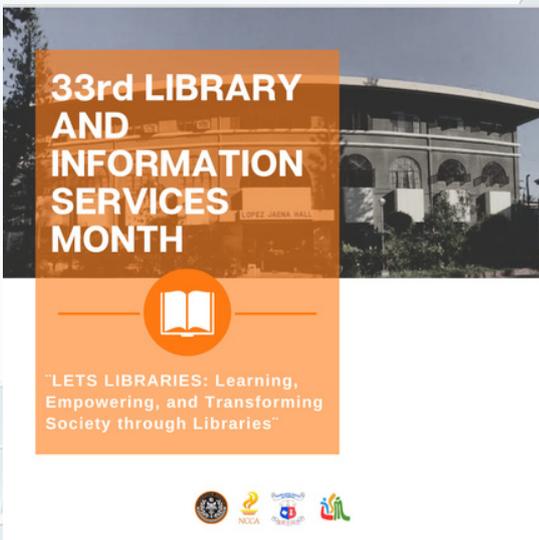
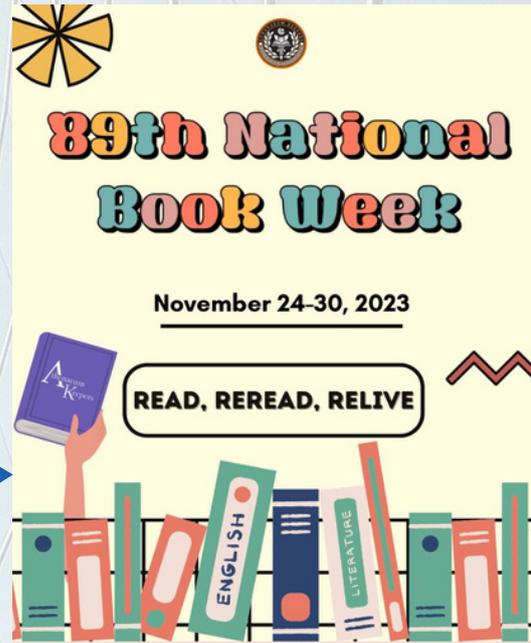


Workshop on the review of drafted Library Manual Revision last June 29, 2023 at University Learning Resource Center



# OUTREACH AND ENGAGEMENT

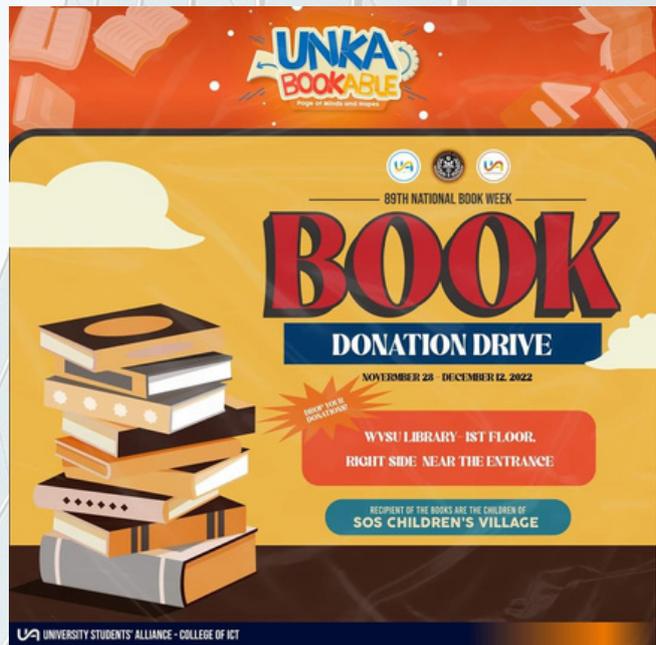
The Atheneum Keepers together with WVSU – ULRC celebrates the 89th annual National Book Week last November 24–30 with the theme "Read, Reread, Relive!"



Moreover, the Library and Information Services (LIS) Month last November, a month-long celebration under the banner of "LET'S Libraries: Learning, Empowering, and Transforming Societies through Libraries" was also celebrated. A week long event dedicated to promoting not only the love of reading, but also the sense of fun and passion that brings the curious reader back for more.

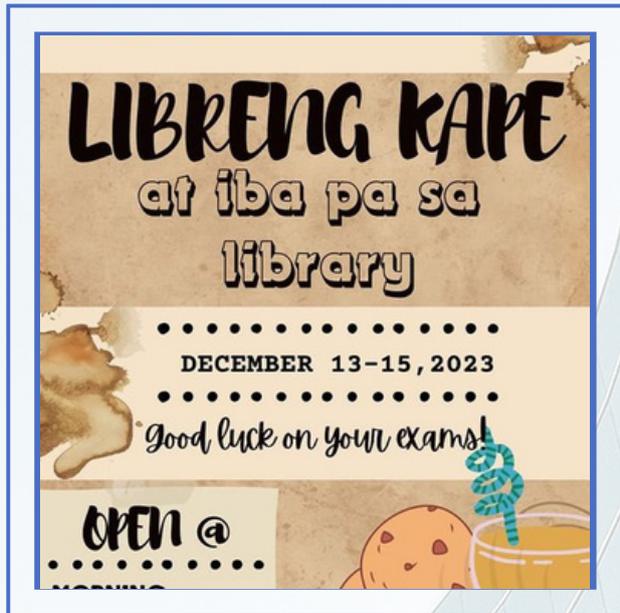
# OUTREACH AND ENGAGEMENT

The University Students' Alliance - College of ICT, together with the Athenaeum Keepers conducted "UnkaBOOKable: A Book Donation Drive" last November 28-December 12. The said activity invites and encouraged Taga-West to donate their unused books at the WVSU Library.



This is in celebration of 89th National Book Week and National Children's Month. The collected book donations was distributed to the children of SOS Children's Village in Zarraga, Iloilo.

# OUTREACH AND ENGAGEMENT



The University Learning Resource Center or WVSU Library has become a destination for students to read, and sit among the shelves while expanding the world they continue to force. With a desire to entice students to visit the library again, library staff launched "Free Coffee at the Library".



This project started during midterms, the implementation of which was swift and successful due to the welcoming patronage of the students. The library is expected to continue to have free coffee for every upcoming examination of students.

# OUTREACH AND ENGAGEMENT

Regional Economic Affairs Staff of the Bangko Sentral ng Pilipinas–Visayas Regional Office is spearheading a comprehensive presentation on the Role of the BSP in the Economy last October 24 in the Reference Section of the WVSU Lopez Jaena Building



WVSU Halloween Trick or Treat 2023

# COL LIBRARY

A fresh chapter in style and functionality



# PATRON FEEDBACK

Libreng Kape Atbp

Libreng Kape at iba pa sa library is an inspiring initiative for us students who are having hard time studying for our exams. Having free goods gives us some sense of happiness.

Uplifts students' spirits after an exhausting exam, something we all can look forward to!

Really a great way to atleast refresh us students every exam week considering its free is such a great and kind way of help even in small ways. Im glad we have this "pakulo" every year. Keep this up!

5 Stars!!! Great initiative for the benefit of the students. Kudos, WVSU Library!

As a coffee lover, I really appreciate the libreng coffee. Kahit papaano nabawasan stress ko.

Library is indeed a place for hungry people. Not just by books but with foods. The service and the staffs are the best! Thank you ULRC!

Its a great way to make the students feel appreciated and valued every sem.

The library services are all excellent. The "Kape para sa lahat" somehow refreshed and helped the students with their own struggles. Hoping this would continue and accommodate all students.

As a 1st year freshmen, this free coffee and others is very new to me, and I'm just happy and thankful for this pa-libre kape. It somehow enlightened me after exam.

Daw gusto ko nalang may midterms and finals para may free food and drinks. Joke. Thank you so much po!

The coffee and snacks were satisfactory. Thank you very much and I hope to see more of these activities 😊

Thank you for your kindness and generosity. The juice is so refreshing. Kamsami!

# PATRON FEEDBACK

## Evaluation

Printers and photocopy must be added if there is a budget. In order for students to have more access to it and to not delay on time when in queue.

None, so far I am satisfied of my experience staying here in our library.

The cleanliness and orderliness of the equipment are observed. Making the library a conducive place to study, however strict restrictions on noise are sometime not observed strictly which hinders other students.

A Faster reliable internet connection

Be strict to those who sleep, library is for studying ang not for sleeping.

Due to extreme population of students here in WVSU, it would be better to expand the library in order to cater more students; more space will be available both for students and resources . In addition provide more up-to-date fictional so that the library will not only be a place for studying but also a place to have maximum relaxation by reading enjoyable books.

Add more chairs and tables in order to accommodate more students.

Other services of the library are not known to some ; it would be nice to have some instructional brochure or posters available of all the services we can avail. Some resources are not up-to-date and makes them not really that helpful especially with periodicals, journals, and magazines. There is a shortage of area and could inadequately cater all enrolled students of WVSU.

Our library is very conducive for studying, having enough resources and friendly staff to guide us in our stay. However, maybe due to its high demand among the students during examination season, space and availability of seats become limited, prompting others to find other study areas. It would be really nice for our library to be able to accommodate this kind of influx during examination season.

I feel safe in the library and feel comfortable learning and studying there.

I suggest to have more sockets or charging stations to accommodate students.

Need a little bit of organizing to maximize the use of the library. For example, having a designated spaces for students to rest

# TAGA-LIBRARY



*Unity is strength when there is a teamwork and collaboration, wonderful things can be achieved*

*-Mattie Stepanek-*

*When in doubt, go to the library*

*-J.K. Rowling-*





University Learning Resource Center

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